Appendix 1

SIGNIFICANT AND STRATEGIC RISKS IDENTIFIED

<u>Legal</u>

- 1. Human Rights Act, Equal Opp.s, DDA, Fol, DPA and other legislation
- 2. Management of Statutory Functions
- 3. New political arrangements (setting of tax)
- 4. Members' awareness of new code of conduct and consequences
- 5. Maladministration
- 6. Quality of advice
- 7. Case management
- 92. Decriminalisation of Parking Enforcement

Contractual

- 8. Partnerships with community
- 9. Absence of clear contract (non compliance with contract law)
- 10. Choice of contactor
- 11. Cost overruns
- 12. Reputation of contractor (changes etc)
- 13. Contractor insolvency
- 14. Reliance on one or more contractors
- 15. PFI/PPP etc
- 94. Cultural Change Management/Industrial Relations

<u>Technological</u>

- 16. IT obsolescence
- 17. ICT keeping up with developments and change

- 18. Breakdown of communications (website developments and failures)
- 19. Customer expectations of websites loss of customer focus
- 20. Loss of customer info (implementing new software can we afford not to? Delivery)
- 21. Technology on equipment eg dustcarts
- 22. Virus/hackers
- 23. Total reliance on IT malfunctions and accuracy (IT crashers) Security of information and access
- 78. IT upgrade/developments

Financial

- 24. TFS reviews and government intervention/changing the rules
- 25. "Whole of government accounts" timescale change. (Gearing effect on Council Tax (New rules for capital)
- 26. Investment Strategy
- 27. Actuarial valuation of county pension fund
- 28. Communicating change of funding strategy and linking to aims/objectives
- 29. Insurance costs and consultants (Market movements all)
- 30. Staffing and cost changes
- 31. Failure of funding and funding bodies
- 32. Recruitment and retention "could be in all categories"
- 33. Fraud and internal control
- 34. Recognising ongoing project commitments
- 35. Processing of bills
- 79. Highways Agency
- 80. Government RSG significantly lower than anticipated
- 81. Car Park Charging

- 93. Licensing (resource implications)
- 95. Freedom of Information (resource implications)

Environmental

- 36. Climate change
- 37. Pollution poacher and gamekeeper (Contaminated land and costs)
- 38. Energy and fuel consumption efforts to reduce (Resources eg water)
- 39. Flooding
- 40. Methane
- 41. Asbestos in buildings
- 42. "Land deals"
- 43. Health in community, increasing responsibilities
- 44. Refugees
- 45. Quality of Housing Stock
- 46. War
- 47. Crime and Disorder
- 48. Emergency plans and BCP (Air Quality)
- 49. Congestion charging? Nottingham?
- 50. Waste management and litter
- 51. Abandoned Vehicles
- 82. Countywide Waste Management Strategy Local Implementation
- 91. Arnold Central Area redevelopment
- 96. Civil Contingencies external environment

Customer/ Citizen

(Impact on Initiatives)

- 52. Public expectation management of?(Community partnerships) Crime and Disorder (Customer choice)
- 53. Community Education
- 54. Training of contractors/visitors procedures
- 55. Increased rights
- 56. Protection by CRB (Complaints Procedures and Ombudsman)
- 57. Occupiers liability (Customer perception v reality). First aid requirements of staff)
- 58. "Regional Resilience" combination of EP and BCP for community. (Anthrax or similar scares also Colwick oil explosion etc)
- 83 Housing Stock Options & Impact
- 84 One Stop Shop

Reputation

- 59. Media relations, management and press image. (We are good at it but don't communicate it). (Non performance/failure of service) (External imposition e.g. Poll Tax)
- 60. County Council and Taxes
- 61. Accessibility to buildings and services
- 62. CPA and other inspections/results (Race relations/Equal Opps)
- 63. Death in community alleged involvement of GBC (Accountability communicating it) (Clarity of roles with others) (Partners/contractors/staffing)
- 64. Professionalism eg e-mail controls etc
- 65. "Badging" charter marks ISO, IiP etc loss of
- 66. Burials and cemeteries

Professional

- 67. Personal liability eg H&S, Corporate manslaughter professional liability. (Recruitment and retention) (Training and monitoring) (Job Specs) (Advice to third parties including reliance and others' advice).
- 68. Front line standards of behaviour monitoring. (Community leadership) quality of info and understandable to public) (Vires issues).
- 85 Changes to Senior Management Structure
- 86 Planning following on from the Inspectorate
- 87 Domiciliary Care
- 90. Efficiency Agenda, including partnership working
- 97 Civil Contingencies internal environment

<u>Physical</u>

- 69. Civic Centre destroyed/not accessible and major staff casualties
- 70. Terrorism threat of
- 71. Loss of non IT info (Housing disaster and re-housing) (National disaster) Colwick situation
- 72. Failure of H&S Systems

Others not included

(LSVT – all issues) (Joint Use funding issues and operational difficulties)

73. Local Plan

Election in May

- 74. Local Election,- risk removed 2004
- 75. Cost of re-run and Returning Officer responsibilities. risk removed 2004

<u>Political</u>

- 76. Regionalisation
- Cabinet structure individual collective decisions? Risk v opportunity? (Control and Scrutiny issues) (Independent Mayor – checks and balances redecisions)
- 88. Political Alliance
- 89 Capping